RISING TO THE LEGACY APPLICATION CHALLENGE

Legacy applications are a natural outcome of business transformation. But they create new challenges. With cyber attacks on the rise, the threat to older, less secure systems is very real.

Mergers, acquisitions and organizational restructuring can all create redundant applications. Strategic changes such as a software refresh or move to the cloud will likely make one or more business applications obsolete.

Whatever your drivers for change, we can help you deliver business benefits in seven key areas:

STRENGTHENING SECURITY, REDUCING BUSINESS RISK

Legacy systems may have security vulnerabilities, leaving them exposed to cyber attacks. Incompatibility with modern operating systems and databases, together with a shortage of legacy IT skills, also poses a serious risk.

How decommissioning helps

✔ Secures your data, providing full encryption and strong authentication, including two-step verification
✔ Data is managed on your chosen IT platform or in the cloud
✔ No need for technical skills or specialist knowledge to access your data

DRIVING DOWN COSTS

Software and hardware charges, IT support, and data center overheads for maintaining obsolete systems add up to significant costs.

How decommissioning helps

✔ Allows you to retire legacy hardware and software and recoup the costs
✔ Brings legacy data onto a self-managing system that uses low-cost storage media
✔ Delivers a rapid return on investment and a low total cost of ownership

SUPPORTING GOVERNANCE AND COMPLIANCE

Legacy systems are often weak when it comes to data protection, data minimization, legal hold, data subject access requests and compliance with long-term statutory retention requirements.

How decommissioning helps

✔ Supports data governance and compliance, including timely deletion of data
✔ Access to personal data and other sensitive information is secured and controlled
✔ Data can be redacted to protect customer privacy

MAKING SPACE FOR INNOVATION

Firefighting problems on legacy systems is a distraction from strategic initiatives. Having a stack of old systems to support creates complexity and makes it harder to transform your business.

How decommissioning helps

- ✔ Eliminates legacy support issues
- ✔ Frees up time for you to innovate and grow your business
- ✔ Simplifies your IT environment so you become more agile

IMPROVING CUSTOMER EXPERIENCE

Customer requests can be slow to resolve if front-office workers need to log in to legacy applications to access historical information, and self-service access for customers may be unavailable.

How decommissioning helps

- ✔ Gives you fast access to all historical customer data, in one place
- ✔ Lets you integrate legacy content with your business applications so you only log in once
- ✔ Provides the option of online self-service for customers

IMPROVING USER EXPERIENCE

Older applications may pre-date modern access methods such as web and mobile working and can be hard to use, or integrate with other systems.

How decommissioning helps

- ✔ Modernizes access, with web and mobile interfaces
- ✔ Delivers an intuitive user experience, with little need for training
- ✔ Enables rapid systems integration, using industry-standard mechanisms

UNLOCKING BUSINESS INSIGHTS

Most organizations have a treasure trove of operational and customer data locked away in legacy systems. It could deliver valuable business intelligence – if only it was easier to analyze.

How decommissioning helps

- ✔ Brings together business information of all kinds into a single location
- ✔ Works with artificial intelligence to classify and interpret your information
- ✔ Enables data to be mined for insights using analysis tools

THE NEXT STEP

As a key part of your IT modernization strategy, decommissioning your legacy applications will help you to increase business agility and accelerate digital transformation. There's never been a better time to get started. **Get in touch to arrange a complimentary consultation with our decommissioning team.** Email us at market@macro4.com or call +44 1293 872 000

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